

Impartiality Policy

Veriprax Co., Ltd.

VPX-POL-001 · Revision 2 · 1 October 2026



1. Purpose and scope

This policy sets out the principles and commitments of Veriprax Co., Ltd. in maintaining impartiality across all validation and verification activities, in accordance with ISO/IEC 17029.

It applies to all personnel of the organisation, including management, assessment teams, independent reviewers, support staff, and external contractors acting on the organisation's behalf.

2. Statement from the Managing Director

Impartiality is the foundation of every statement issued in the name of Veriprax. If a reader does not believe we are impartial, our statement means nothing — however well the technical work was done.

I confirm that decisions on verification outcomes rest solely with the assessment team and the independent reviewer. No one in sales, finance or management has authority to influence a technical conclusion, and the remuneration of personnel performing verification is not linked to verification outcomes under any circumstances.

Veriprax will decline any engagement where risks to impartiality cannot be reduced to an acceptable level, regardless of the effect on revenue.

3. Identifying and treating impartiality risk

The organisation continually identifies, analyses, evaluates and treats risks to impartiality arising from its own relationships, those of its personnel, and those of external contractors. Sources of risk considered include at least the following:

- Self-interest — financial relationships, shareholdings or other interests involving a client.
- Self-review — having previously advised on, or prepared, data within the scope to be verified.
- Familiarity — a long and uninterrupted service relationship with the same client.
- Advocacy — acting in a way that promotes or opposes a client's position.
- Intimidation — commercial, financial or personal pressure bearing on a verification outcome.

4. Controls

- An impartiality risk assessment before accepting every engagement, with the assessment and the treatment applied both recorded.
- Separation of advisory from verification: we do not advise within the same scope in which we verify for a client.
- We do not prepare any greenhouse gas inventory, report or dataset that the organisation would then be asked to verify.
- Rotation of lead assessors after a defined number of cycles, to limit familiarity risk.
- Independent review by a person with no involvement in the assessment, before any statement is approved for issue.
- A remuneration structure not linked to verification outcomes or to the number of statements issued.
- Annual signed acknowledgement and declaration of conflicts of interest by all personnel.

5. Impartiality safeguarding committee

The organisation maintains a safeguarding mechanism that includes external stakeholder representation. It reviews the policy, the outcomes of risk assessment, and the operation of controls, and advises top management.

Where the committee considers that risk has not been adequately treated and management has not acted, it is entitled to record a written dissenting opinion.

6. Confidentiality

Information obtained from clients and generated during engagements is treated as confidential and is accessible only to personnel working on that engagement. The organisation does not disclose it externally except with the client's consent, where required by law, or where required by an accreditation body or scheme owner — in which case the client is informed in advance so far as the law permits.

7. Raising concerns and policy review

Personnel and external parties may raise impartiality concerns directly with top management or through the complaints channel published on the organisation's website. Anyone raising a concern in good faith is protected against retaliation of any kind.

This policy is reviewed at least annually, and whenever a change materially affects impartiality risk.

Jamorn A.

Managing Director · Veriprax Co., Ltd.

Specimen document produced for website design — must be reviewed and signed before publication.